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the United States Patent and Trademark Office on:

PATENT  
Docket No.: 20366-069210

September 18, 2006

TOWNSEND and TOWNSEND and CREW LLP

By: Sara B. McPeak

Sara B. McPeak

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Benjamin E. Hansen et al.

Application No.: 09/660,785

Filed: September 13, 2000

For: METHOD AND SYSTEM FOR  
ONLINE CALL MANAGEMENT

Customer No.: 20350

Confirmation No.: 7918

Examiner: Ovidio Escalante

Art Unit: 2614

REQUEST FOR CORRECTED FILING  
RECEIPT

***Via EFS-Web***  
***Mail Stop Amendment***  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicants enclose herewith (i) an Application Data Sheet for the above-referenced patent application and (ii) a copy of the redlined Filing Receipt with the following requested correction:

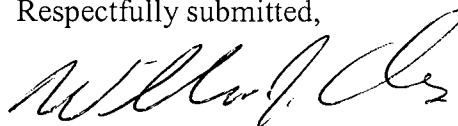
Applicants request that the Attorney Docket Number for this matter be changed to the following: **20366-069210.**

Applicants also request that the mailing address be changed in this matter to the following as associated with Customer No. 20350:

**Townsend and Townsend and Crew LLP  
Two Embarcadero Center, Eighth Floor  
San Francisco, California 94111-3834**

Applicants believe that no fee is required for submission of this request.  
However, if a fee is required, the commissioner is authorized to deduct such fee from the undersigned's deposit account no. 20-1430. Please deduct any additional fees from, or credit any overpayment to, the above-noted deposit account.

Respectfully submitted,



William J. Daley  
Reg. No. 52,471

Date: September 18, 2006

TOWNSEND and TOWNSEND and CREW LLP  
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WJD/sbm



Commissioner for Patents  
Washington, DC 20231  
www.uspto.gov

APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/660,785	09/13/2000	2642	910	1692	8	25	3

20366-069210

CONFIRMATION NO. 7918

22193  
QWEST COMMUNICATIONS INTERNATIONAL INC  
LAW DEPT INTELLECTUAL PROPERTY GROUP  
1801 CALIFORNIA STREET, SUITE 3800  
DENVER, CO 80202

UPDATED FILING RECEIPT



\*OC000000009263983\*

Townsend and Townsend and Crew LLP  
Two Embarcadero Center, Eighth Floor  
San Francisco, California 94111-3834

Date Mailed: 12/19/2002

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

#### Applicant(s)

Benjamin E. Hansen, Westminster, CO;  
Lee R. Quintanar, Boulder, CO;  
Scott Morrison, Lakewood, CO;

#### Domestic Priority data as claimed by applicant

This appln claims benefit of 60/153,847 09/14/1999  
and claims benefit of 60/153,790 09/14/1999  
and claims benefit of 60/153,852 09/14/1999  
and claims benefit of 60/153,910 09/14/1999

#### Foreign Applications

If Required, Foreign Filing License Granted: 10/27/2000

Projected Publication Date: None, application is not eligible for pre-grant publication

Non-Publication Request: No

Early Publication Request: No

Title

Sent to Docketing  
Date 1-15-03

## Method and system for online call management

**Preliminary Class**

379

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Title 37, Code of Federal Regulations, 5.11 & 5.15**

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